

Department of Public Safety

Livable Delaware

Implementation Strategy

November 28, 2001

I. Department of Public Safety *Description/Summary of Livable Delaware Responsibilities.*

Seven of the eight divisions of the Department of Public Safety have identified 11 activities that can presently or through legislative changes and funding support have an impact on Livable Delaware issues. The Department of Public Safety strongly supports the concept of increasing the livability of Delaware and increasing the safety of the citizens of Delaware as the population grows, traffic increases and vehicles increase, the courts are impacted, and more people are threatened by natural and man-made disasters.

There are activities already being accomplished by the Department, which support the Livable Delaware concept. Three divisions have flex-day work schedules in place and offered to their employees. This program is well accepted as demonstrated by the 81% participation rate in the Delaware Emergency Management Agency. Additionally, the Division of State Police has implemented a pilot 12-hour work shift concept at one Troop to enhance efficiency and productivity while reducing travel time and fuel consumption both to and from work and to allow more time patrolling communities. The Alcoholic Beverage Control Commission (ABCC) presently uses satellite offices to reduce the travel miles for the public as they request information. To reduce travel miles and the resultant pollution, the Delaware Emergency Management Agency has installed video conferencing capability in the division to allow their staff and others to meet economically. The Division of Motor Vehicles has established a policy of holding conference calls rather than traveling to meetings in an attempt to reduce road time and pollution.

II. Public Safety Program Activities that Relate to Livable Delaware

A. Current Responsibilities:

Alcoholic Beverage Control Commission (ABCC)

Activity 1: Development of an inter-active web site.

Boiler Safety

Activity 2: E-prise Web page initiation to permit our division to have information on the Internet for access by citizens of Delaware. This would include Rules and Regulations, portion of database, test dates and requirements, and Council on Boiler Safety information.

Capitol Police

Activity 3: Implementation of 12-hour work schedule for the Patrol Section in Dover.

- a. Reduce shift changes from 3 to 2 per day.
(1 change X 3 affected employees X 1 year=1095 less changes or trips to work site and home)
- b. Lessen travel by employees from 21 days of scheduled work to 14 days of scheduled work (7 days X 1 year X 12 affected employees = 1008 days)

Office of Highway Safety

Activity 4: Web site providing information, Contact numbers for immediate access and reducing driving.

B. Anticipated and/or Suggested New Responsibilities

Capitol Police

Activity 5: Legislation mandating courts use video-arraignment of local fugitives who are wanted by the JP, Family, CCP, and Superior Courts. This would reduce the need for county-to-county transports for local fugitives by Capitol Police and other police agencies. This would also reduce the need for family and friends to travel to another county to pick-up the local fugitive.

Delaware Emergency Management Agency

Activity 6: Statewide building code using the Universal Building Code for disaster resistant houses and buildings.

Activity 7: Satellite offices in each county.

Activity 8: Telecommuting for employees.

Delaware State Police

Activity 9: Title 11, Section 8301, Delaware Code, mandating the State Police force be between 580 and 700 full-duty active troopers needs to be changed to allow the necessary growth of the Division. A projected increase of the state population by 95,000 over 20 years (population increase that requires DSP

enforcement) would require DSP to increase its complement to at least 871 sworn members and 540 civilians in order to maintain the current ration of trooper/civilian employee to citizen. This would result in obtaining the funding to employee 287 additional troopers and 287 additional civilian employees.

Activity 10: Planning for Future Placement of Facilities.

Division of Motor Vehicles

Activity 11: The use of a mobile vehicle (Bus or RV) to process driver license renewals, address changes, and sell motor vehicle records.

III. Legislative, Administrative and Budgetary Implications.

This section describes the legislative, administrative and budgetary requirements for implementation of the activities outlined in section II. In some cases actual costs are presently undetermined.

Legislative, Administrative and Budgetary Needs

Program	Legislation Needed	Administrative Changes	Budget Needs	Timeframe
Development of interactive web site. (ABCC)	No	No	N/A	Ongoing
Web page initiation. (Boiler Safety)	No	No	N/A	Ongoing
12-hour work schedule for Patrols. (Capitol Police)	No	No	N/A	Pilot
Web site information. (Highway Safety)	No	No	N/A	Operational
Legislation for video-arraignment. (Capitol Police)	Yes	Yes	Undetermined	Within 12 months.

Statewide building code. (DEMA)	Yes	Yes	Undetermined	Upon funding
Satellite offices in each county. (DEMA)	No	No	\$80,000 per year.	On hold due to budget constraints.
Employee telecommuting. (DEMA)	No	Yes	\$95,000 first year, \$30,000 per year afterward.	23% of staff in six months. 100% in 12 months.
Code change to the limit of the force size. (DSP)	Yes	Yes	\$1,500,000 per year to add 14 troopers and 7 civilian personnel. Increasing medevac coverage \$4,548,000 average.	Upon funding.
Future Placement of facilities. (DSP)	Yes	No	As required by future needs.	Upon change and funding.
Mobile vehicle use. (DMV)	No	Yes	\$280,000	Upon funding.

IV. Detailed Descriptions of Public Safety Program Activities

A. Current Responsibilities:

Alcoholic Beverage Control Commission (ABCC)

Activity 1: Develop an interactive website.

Contact Person: Charles A. Canby.

Enabling Laws: Freedom of Information Act.

Policies: A policy must be written for the implementation and the daily use of the web site describing how the public can read information and agents can record data.

History: DABCTE and OABCC are in need of a web site accessible to agents and to the public. Implementation of the project will allow agents the ability to refer to and research tobacco enforcement information while out on the street when they

receive their MDT's. The public will be able to research information on how to obtain a liquor license, open an establishment, who to contact, and the current laws. They would also be able to download forms that they would otherwise request to have mailed to them or have to come into the office to obtain. This real-time information collecting will reduce driving and travel to ABCC offices.

Current Situation: The agents research information in the office. The public looking for information must call the office or come into the office for information and forms.

Revisions/Actions Needed: Research is currently underway as to determine the best approach to set up the web site and what information to establish in Phase I for the agents and the public. Vendors are being sought to determine which can make the web site as interactive and user friendly as possible to allow the public as much information in a web format as we presently provide to them on a regularly basis. The site will be user friendly to allow staff members to access the system and make changes to current information as needed.

Resources needed to create/revise: This web site will cost approximately \$60,000 and has been funded. A vendor is required with a format that is user friendly, which will allow the agency to allow posting and revisions to be made by staff members on a regular basis.

Process for creation/revision: Materials will be provided to an outside vendor for initial creation of a user friendly based system. The web site will be revised and updated on a routine basis by staff members at DABC.

Schedule: This program is presently in place and will continue. Anticipate an up and running web site before January 2002.

Measures to guide progress: Meetings with Public Safety, DABCTE officials, E-government Steering Committee, and outside vendors.

Interactions or inter-relationships with other agencies or units of government: With members of the governor's E-Government Steering committee for setting up a web site for DABCTE. Advised of plans and outside contractors that have been brought into the project with their approval. They have provided the new Web Presentation Guidelines for State of Delaware Agencies (Version 2.0).

Division of Boiler Safety

Activity 2: Divisional Web Page.

Contact Person: James B. Harlan, Director

Enabling Laws: N/A

Policies: N/A

History: The division has provided Internet access to our database for electronic submission of reports by the insurance companies for two years. A Web Page is proposed to permit our division to have information on the Internet for access by the citizens of Delaware. This would include Rules and Regulations, portions of our database, forms, training schedule, test dates and requirements, staff information and technical informational bulletins.

Current Situation: Only the insurance companies and three owner/user inspection companies have access to our database for submission of reports at this time.

Revisions/Actions Needed: Design a Web Page and place on the Internet.

Resources needed to create/revise: In process of designing Web Page at this time with training scheduled for August 2001, to maintain Web Page. The plan has already been initiated.

Process for creation/revision: Division is working with IT personnel on design of the Web Page. Updating will be on a continuous basis once on line.

Schedule: Training and design scheduled for August 2001. Plans to be on line by September 2001.

Measures to guide progress: Counter to see how many hits the Web Page receives.

Interactions or inter-relationships with other agencies or units of government: This initiative will enable the division to interact with any citizen, business, industry, or governmental body that has access to the Internet.

Capitol Police

Activity 3: 12-Hour Shift Work Schedule

Contact Person: Lt. David Hunt, Delaware Capitol Police

Enabling Laws: Federal FLSA and Delaware State Employee Merit Rules

Policies: The patrol section operating from the Dover office will be the only affected employees. A memorandum was prepared that stipulated the new schedule and any reassignment of employees.

History: The patrol section in Dover has operated on a “DuPont” schedule, working 7 days on and two off through all three shifts, since it became a twenty-four / seven day a week operation. This was considered physically and mentally depleting for the officers to work. This change is also expected to reduce overtime caused by sick leave usage and complaints that are answered by employees late in a shift causing them to work overtime.

Current Situation: As of August 19, 2001 the patrol section in Dover has adopted the 12 hour shift schedule on a test basis for 90 days. This will require employees to report to their assignments 14 days rather than 21 days in each 28 day period thereby reducing the number of days driven to work. The schedule also require employees to report/release at 7:00 A.M. and report/release employees at 7:00 P.M., thereby reducing their involvement in “rush hour” traffic. This will help to reduce traffic congestion and pollution.

Revisions/Actions Needed: Internal scheduling change, notification and understanding with human resources in consideration of compensation procedures to employees.

Resources needed to create/revise: N/A.

Process for creation/revision: The schedule will be reviewed and assessed every 90 days for a one-year period.

Schedule: This program is presently in place and will continue.

Measures to guide progress: A reduction in sick leave usage and in overtime related to holdovers caused by complaints reported at the end of a shift, and an increase in employee availability to participate in special assignments will demonstrate the positive benefits of this program.

Interactions or inter-relationships with other agencies or units of government: This program will follow FLSA and State Merit Rules in regards to scheduling and compensation. Internal policy change has been made.

Office of Highway Safety

Activity 4: OHS web site

Contact Person: Ian Thompson

Enabling Laws:N/A

Policies: N/A

History: The web site was developed and implemented to fulfill an element of the OHS mission, that being to provide accurate and timely highway safety-related information coupled with quality customer service.

Current Situation: The OHS informational web site is fully functional and regularly updated. It is easily accessed through the internet at www.state.de.us/highway. This activity supports Goal 9 by minimizing the need to travel on De roadways to acquire highway safety information, thus contributing to the goal of reducing traffic congestion.

Revisions/Actions Needed: N/A

Resources needed to create/revise: N/A

Process for creation/revision: N/A

Schedule: The OHS website is fully functional and will continue to be regularly updated.

Measures to guide progress: N/A

Interactions or inter-relationships with other agencies or units of government: N/A

B. Anticipated and/or Suggested New Responsibilities.

Capitol Police

Activity 5: Video Arraignment or local arraignment of Out-of-County Active Capiases / Warrants.

Contact Person: Lt. David Hunt, Delaware Capitol Police

Enabling Laws: Legislative changes to Titles 10 and 11 and/or Rules of the Courts

Policies: This will require changes in Capitol Police policy; however, none have been made at this time.

History: Excessive amounts of resources including personnel, vehicles, and fuel are expended to service (transport) defendants wanted by courts from other counties. Limited budgets and resources require another procedure be created to reduce the use of limited resources.

Current Situation: Coordination with another Capitol Police offices and agencies is necessary to service out of county capiases and warrants. This takes employees away from duties for extended periods of time and expends resources to transport the defendants to the other counties.

Revisions/Actions Needed: The courts would have to be mandated to conduct arraignments of defendants wanted by their courts in other counties, or conduct arraignments in that specific court but in another county.

Example: A defendant is taken into custody in Kent County but has an active Capias out of the New Castle County Court of Common Pleas. The Kent County Court of Common Pleas could arraign and/or bond the defendant rather than transport the individual to New Castle County.

This would reduce the unnecessary travel of police officers to other counties to process defendants wanted on active capiases and warrants. It would also relieve the defendants, family, and friends of coordinating transportation to pick up defendants from other counties after they have been transported to the new court. This would help reduce traffic congestion and make more police officers available by reducing the amount of time necessary to complete the task.

Resources needed to create/revise: To arraign defendants from other counties would only require the exchange of information between the courts. Video-arraignment may require additional equipment to implement a policy to implement this during regular business hour since the possible resultant video traffic could overload the utilities currently in place.

Process for creation/revision: This will require contacting each of the courts to determine the feasibility and their interest. A policy change would enable the courts to arraign defendants from other counties utilizing current technologies in place (i.e. fax, e-mail, etc...). Legislation would need to be adopted to implement the video-arraignment system as a regular process for arraigning out of county capiases and warrants. After legislative changes have been made, equipment changes should be made and implemented to the extent equipment/funds are available.

Schedule: This program could be implemented in less than a year with assistance from the legislature, courts, and OIS.

Measures to guide progress: A one-year pilot program would be able to measure the savings in personnel, property, and financial costs.

Interactions or inter-relationships with other agencies or units of government: This would require coordination of the State Legislature, the courts at all levels, state and local law enforcement agencies, and OIS depending on the route chosen to correct this problem.

Delaware Emergency Management Agency

Activity 6: Establish a statewide building code using the BOCA Universal Building Code for disaster resistant houses and buildings.

Contact Person: Lloyd Stoebner

Enabling Laws: State legislation will be required to establish a standardized uniform building code for the entire state.

Policies: N/A

History: N/A

Current Situation: Presently each county has a building code that it enforces. There is not a statewide code. Sussex County uses the Southern building Code. The Southern Building Code is less stringent than the BOCA code. The statewide use of the BOCA code could save considerable funds for both individual citizens and to the state and local governments. After a declared disaster, the Federal Emergency Management Agency presently funds 75% of the restoration cost of qualified structures. In the future, without a statewide code, this percentage may change to 70% or less.

Having a statewide housing code allows the 75% restoration rate to be applied. Over the last ten years the state has had seven disasters. The Federal Government has provided approximately \$24,590,000 in federal assistance funds. A similar amount of damage in the next ten years would result in approximately \$1,640,000 that could be lost if there is not a statewide building code.

Revisions/Actions Needed: Establish legislation for a statewide building code.

Resources needed to create/revise: N/A

Process for creation/revision: N/A

Schedule: This change should be made as soon as possible to ensure the citizens of Delaware have the safest and most storm resistant structures. The statewide use of the BOCA code could save considerable funds for both individual citizens and to the state and local governments.

Measures to guide progress: N/A

Interactions or inter-relationships with other agencies or units of government: This activity would affect the Insurance Commissioner and the State Planning Office. This activity should be referred to the Community Design or Infill and Redevelopment Subcommittee, of the Livable Delaware Advisory Council.

Activity 7: Satellite Emergency Management offices in each county.

Contact Person: Jim Strickland

Enabling Laws: N/A

Policies: N/A

History: The State has had a single State Emergency Operations Center (EOC) since 1941.

Current Situation: The single Delaware State EOC is located in Smyrna, Delaware.

Revisions/Actions Needed: N/A

Resources needed to create/revise: Funding would be required for a satellite office in each county staffed with two personnel. Providing office computers, fax, phones, copiers, and office space would cost approximately \$80,000 for the first year and \$60,000 each successive year.

Process for creation/revision: Office space would be rented or used in state buildings in each county. Personnel would staff the satellite office nearest their home to reduce driving miles to the Smyrna EOC.

Schedule: This could begin, as soon a funding is available.

Measures to guide progress: Track the driving distance to the satellite office vs. to the Smyrna EOC from the staff's homes and document the savings in highway miles and resultant pollution during peak driving periods. Also, the citizens and government workers that are able to report to the satellite office instead of the main EOC would be recorded.

Interactions or inter-relationships with other agencies or units of government: The counties each have Emergency Operations Centers.

Activity 8: Telecommuting for employees.

Contact Person: Jim Strickland

Enabling Laws: N/A

Policies: DEMA policies would have to be created to measure work results and ensure work products. Additionally, policies would be needed to establish the work schedules and meetings at the State EOC for staff coordination and work interface.

History: The staff has worked at home on special projects but not for a sustained time.

Current Situation: If a project can be accomplished at home, and a measurable work product demonstrated, specific individuals presently telecommute and eliminate the unnecessary driving to the State EOC, especially during peak driving periods.

Revisions/Actions Needed: For sustained telecommuting a specific policy must be developed and a method identified to measure work results. The issue of workman's compensation would need clarification for incidents that happen in the home.

Resources needed to create/revise: Funds would be required to support this activity. Offices for 30 DEMA employees to telecommute would cost approximately \$95,000 the first year and \$30,000 for each following year.

For sustained telecommuting, dedicated offices would be established in employee's homes. They would be established with a personal computer, scanner/fax, ISDN line, phone line, and a web camera for conference calls.

With all the DEMA staff telecommuting the majority of the work days, during non-disaster times, the Central State EOC could be run with reduced power (electricity, heat and air conditioning). Present costs are \$5500 per month or \$66,000 per year.

Process for creation/revision: N/A

Schedule: This activity could be put in place within six months for approximately seven employees or 23% of the staff. The majority of the staff could be participating in the activity within 12 months of implementation.

Measures to guide progress: To measure the success of this activity in reducing employee driving and commuting, the miles from home and days not responding to the State EOC would be measured and tracked for sustained reduction.

Interactions or inter-relationships with other agencies or units of government: The State Personnel Office developing a statewide policy on telecommuting.

Delaware State Police

Activity 9: Personnel Allocation.

Contact Person: Lt. Col. Aaron Chaffinch, Acting Superintendent.

Enabling Laws: Title 11 Section 8301, which sets the legislated strength of the Division of State Police.

Policies: N/A.

History: As the population grew between 1980 and 2000, annual calls for service more than tripled from 79,627 to 241,599. An increase of over 95,0000 citizens over the next 20 years will increase the number of drivers, vehicles on the roadway, and calls for service, severely straining the Division's resources. This projected increase will require the Division to increase its complement in proportion to the population it serves. The workforce would be increased to 871 sworn officers and 540 civilian employees in order to maintain the current levels of service provided to Delaware citizens. Along with this increase in employees and officers will come the need to provide 24-hour state medevac coverage.

Current Situation: General provisions outlining the appointment and classification of the State Police contained in S. 8301 of Title 11 state, "There shall not be more than 700, nor less than 580, police officers on full active duty." The Division's currently has 585 sworn troopers.

Revisions/Actions Needed: The manpower limits must be adjusted periodically according to future population increases. Estimates should be based on concrete data including population estimates, response time to calls for service, number and type of calls for service, overtime expenditures, etc.

Resources needed to create/revise: Additional funds of \$1,500,000 will be required each year to provide 14 additional troopers and 7 civilian support personnel. In order to realize an increase of one trooper for 24- hour coverage, the Division must hire five new troopers to cover mandatory time off, training needs, etc. Each new trooper, with salary, equipment, and outfitted patrol vehicle costs approximately \$90,000. The additional cost of increasing medevac coverage to 24-hours a day will be between approximately \$3,248,000 and \$5,848,000.

Process for Creation/Revision: The standard budgetary process.

Schedule: Manpower increases of approximately 14 sworn officers annually (in addition to the replacements required for normal attrition and retirement) and the accompanying seven civilian support personnel will be needed to meet the current population growth projections. We already are currently experiencing a shortage in computer support technicians and auto mechanics.

Measures to Guide Progress: Troop Commanders and traffic lieutenants will participate in monthly meetings with the executive staff to discuss traffic enforcement trends, crashes and current issues of concern. Monthly meetings will also be scheduled to discuss crime trends in the state and troop commanders will attend public forums to discuss citizens' concerns.

Interactions or inter-relationships with other agencies or units of government: Coordinate with the Office of State Planning on development of future legislation.

Activity 10: Planning for Future Placement of Facilities

Contact Person: Lt. Col. Aaron Chaffinch, Acting Superintendent

Enabling Laws: Title 11 section 8305

Policies: Delaware law dictates the placement of facilities while divisional policy determines how they are utilized. As the population and demographics change, these policies should be amended to reflect changes in use of facilities in order to optimize the efficient delivery of police services. The placement of troops and satellite facilities in close proximity to the areas of population growth will allow a more efficient response to calls for service. In growing areas, troop locations should be sited so that they are integral to the new community.

History: The law requires the state to establish and maintain at least five State Police Stations in the State, "one of which shall be located at Penny Hill, New Castle County, one of which shall be located at or near the City of Dover, Kent County, one of which shall be located at or near Bridgeville, Sussex County, and one of which shall be located near Georgetown, Sussex County."

Current Situation: A recent amendment to the law provides for the construction of a new State Police Troop 2 at or near the intersection of SR 40 and SR 896.

Revisions/Actions Needed: Legislation should be changed to allow the flexibility for State Police Stations to be positioned where the population growth occurs. The locations described in the law need not be any more specific than the counties in which these

troops should be located. This would provide some flexibility and would eliminate the need to amend the statute every time a new troop or satellite facility is constructed.

Resources Needed to Create: Funding as required by future needs. Capital costs should be calculated into the impact fees developed per House Bill 235.

Process for Creation/Revision: This would be a part of the bond bill development process.

Schedule: N/A.

Measures to Guide Progress: The Division will continually monitor the functioning of its facilities through personnel deployment studies. This process would entail the analysis of response time to calls for service, and the proximity of facilities to existing infrastructure such as medical facilities, highways, residential development, court and prison facilities.

Interactions or inter-relationships with other agencies or units of government: Coordinate with the Office of State Planning on development of future legislation.

Division of Motor Vehicles

Activity 11: Purchase a mobile vehicle (van or bus) to serve as a portable DMV office to process driver license and registration renewals, address changes, etc. The construction and eventual placement of kiosks in selected locations (malls, etc.) is also a viable undertaking for consideration. This would eliminate customers from driving to present facilities and reduce traffic and pollution.

Contact: Mike Shahan

Laws: Delaware Title 21

Policies: Existing DMV policies and procedures will be used.

History: The Division's administration facilities are under siege by customers requiring "routine" services. These mobile facilities would reduce this load and improve customer satisfaction and service.

Situation: Most Division administrative facilities are undersized and cannot support current and projected volumes.

Actions: Funding is required for the mobile vehicle and for additional staff.

Resources: \$280,000 is required to purchase, computerize, and design the mobile vehicle. Additionally, a staff of four is required to be added, with one supervisor and three specialist doing license renewals and registration.

Process: N/A

Schedule: This program could be implemented when funded.

Measures: Compare the present customers to the number after the program is in place.

Interactions: N/A

V. Prioritized Legislative Agenda and give Timeframe and Budget Implications (based on IV above)

The Department of Public Safety has four Livable Delaware activities that will require legislative changes to implement. These activities are prioritized in order as follows:

Activity 5: Legislative changes to Titles 10 and 11 and/or Rules of the Court to allow video arraignment or local arraignment of out-of-county active capiases / warrants. Budget requirements are unknown.

Activity 6: Legislation requiring a statewide building code for disaster resistant houses and buildings. No budget requirements.

Activity 10: Legislative changes to Title 11 Section 8305 to allow State Police Stations to be positioned where the population growth occurs so they will be integral to the new communities. Funding required and to be determined by future needs.

Activity 9: Legislative changes to Title 11 Section 8301 which sets the strength of the Division of State Police. 14 troopers and seven civilian support personnel will be required annually to address the projected population increase. \$1,500,000 is required to add these personnel.

VI. Prioritized Administrative Changes and give Timeframe and Budget Implications (based on IV above)

The Department of Public Safety has four Livable Delaware Activities that will require administrative changes to implement. The activity 11 is the highest priority for the Department:

Activity 11: A DMV vehicle as a mobile drivers license and registration processing office. Funding of \$280,000 is required.

The remaining three activities requiring administrative changes are grouped with an equal priority weighting and would be considered in the distant future as the population and events change.

Activity 3: Capitol Police is presently implementing a 12-hour work schedule for the Dover office. In place August 2001. Funding is in place.

Activity 7: Satellite Emergency Management Agency Offices in each county. Funding of approximately \$80,000 required the first year and \$60,000 each successive year.

Activity 8: Telecommuting for Emergency Management Agency employees. This program can be implemented six months after funding. Funding of approximately \$95,000 required the first year and \$30,000 each successive year.

VII. Identify how Capital And Budget Planning Will be Used to Implement the State Investment Strategies

The Department of Public Safety Livable Delaware activities are presently operating or the activities would be primarily located or operate within the Delaware strategies of identified areas for planned growth. Present infrastructure is in communities and urban center developed areas. Future infrastructure development would be in community and urban development areas. The following specific activities are addressed:

Activity 10: This would allow Delaware State Police Stations to be positioned where population growth occurs. If the population growth is outside the planned growth areas then new Police Stations would have to be close enough to provide the necessary safety and protection with reasonable response times. The location for these Stations cannot be determined at present but would be located near community development areas and able to provide law enforcement service and safety to developing and secondary developing areas.

Activity 11: A mobile DMV license and registration processing office would be able to provide services outside the planned growth areas reducing driving and related pollution that would normally be created by customers.

The remaining Public Safety activities are administrative or legislative actions that are presently operating or would operate to reduce customer driving miles or employee driving miles and therefore reduce road congestion during peak driving periods and reduce pollution. These are not activities that require the issues of the Livable Delaware strategies to be addressed.

VIII. Summarize Intra- and Inter-Governmental Implications

Activity 5: Requires coordination of the Legislature, courts, OIS, and state and local law enforcement agencies.

Activity 6: This would affect the Insurance Commissioner and the State Planning Office.

Activity 8: Requires a state policy on telecommuting developed by State Personnel Office.

Activity 9: Coordinate with the Office of State Planning on development of future legislation.

Activity 10: Coordinate with the Office of State Planning on development of future legislation.

IX. Summarize e-Government Applications (if any)

Activity 1: Alcoholic Beverage Control Commission (ABCC) is presently developing an interactive web site that is anticipated to be operating before January 2002.

Activity 2: Division of Boiler Safety is developing a web page and scheduled to be on line by September 2001.

Activity 4: Office of Highway Safety has developed a web site which will continue to be supported. Funding is in place.

Additionally, the Emergency Management Agency has a web site in place providing disaster-related information.